

# How to clear your cache

## Mobile browsers

### Stock Android

The steps to clear your cache, cookies, and history may differ depending on the model of your Android device and your preferred browser, but you should be able to clear your cache and data from your application management settings menu:

1. Go to **Settings** and choose **Apps** or **Application Manager**.
2. Swipe to the **All** tab.
3. In the list of installed apps, find and tap your web browser. Tap **Clear Data** and then **Clear Cache**.
4. Exit/quit all browser windows and re-open the browser.

### Chrome for Android

1. Tap **Chrome menu > Settings**.
2. Tap **(Advanced) Privacy**.
3. From the "Time Range" drop-down menu, select **All Time**.
4. Check **Cookies and Site data** and **Cached Images and Files**.
5. Tap **Clear data**.
6. Exit/quit all browser windows and re-open the browser.

### Safari for iOS

1. Open your **Settings** app.
2. Tap **Safari**.
3. Tap **Clear History and Website Data** and confirm.
4. Exit/quit all browser windows and re-open the browser.

## Desktop Browsers

### Chrome

1. In the browser bar, enter: `chrome://settings/clearBrowserData`
2. At the top of the "Clear browsing data" window, click **Advanced**.
3. Select the following:
  4. Browsing history
  5. Download history
  6. Cookies and other site data
  7. Cached images and files
8. From the "Time range" drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select **All time**.

9. Click CLEAR DATA.
10. Exit/quit all browser windows and re-open the browser.

## Firefox

1. From the History menu, select Clear Recent History.
2. If the menu bar is hidden, press Alt to make it visible.
3. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
4. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
5. Click Clear Now.
6. Exit/quit all browser windows and re-open the browser.

## Internet Explorer 11

1. Select Tools > Safety > Delete browsing history....
2. If the menu bar is hidden, press Alt to make it visible.
3. Deselect Preserve Favorites website data, and select:
4. Temporary Internet files or Temporary Internet files and website files
5. Cookies or Cookies and website data
6. History
7. Click Delete. You will see a confirmation at the bottom of the window when the process is complete.
8. Exit/quit all browser windows and re-open the browser.

## Safari 8 and later

1. From the Safari menu, select Clear History... or Clear History and Website Data....
2. Select the desired time range, and then click Clear History.
3. Go to Safari > Quit Safari or press Command-Q to exit the browser completely

## Opera

1. From the Opera menu, select Settings, then Privacy & Security, and then Clear browsing data....
2. In the dialog box that opens, from the "Obliterate the following items from:" drop-down menu, select The beginning of time.
3. Select the following:
4. Browsing history
5. Download history
6. Cookies and other site data
7. Cached images and files
8. Click Clear browsing data.
9. Exit/quit all browser windows and re-open the browser.